



# Workers' comp durable medical equipment program

**Puget Sound Workers' Compensation Trust** has partnered with Optum® to provide durable medical equipment (DME) and medical supplies for your work-related injury. Optum is one of the nation's largest and most experienced providers of these services. Follow these steps to obtain the products and services that are related to your injury.

1. Present the card at the bottom of the page to your physician/provider.
2. Ask the physician/provider to call us at **1-877-275-7674, prompt #4**, to request needed item(s).
3. Optum will arrange the delivery of the item(s).
4. Your equipment or supply order will be filled at no cost.

## Frequently asked questions

### What does the program cover?

The program is limited to the medical equipment, supplies and services prescribed by your physician and related to an injury that is covered under the applicable state workers' compensation law. These types of items generally include:

- Durable medical equipment
- Medical supplies
- TENS units
- Electrotherapy
- Nursing and home health care
- Medical transportation

### Who does this card cover?

This card covers only the injured worker.

### Can items be shipped to me?

Yes, many items can be shipped to you. Call us at **1-877-275-7674, prompt #4**, to find out more.

### How much does it cost?

Items are provided at no cost as long as they are:

- Prescribed by your physician
- Limited to medical equipment, supplies and services
- Related to an injury that is covered under Washington's workers' compensation law
- Prior authorized

Optum brings the focus of workers' compensation and auto no-fault Pharmacy Benefit Management, Ancillary and Settlement Solutions back to where it belongs — the injured person. This comes with a passion and intensity on delivering value beyond just the transactional savings for which we excel. To learn how our creative and innovative tools, expertise and industry leadership can help your business shine, visit **HeliosComp.com**.

Should you have any questions about the DME program, call us at **1-877-275-7674, prompt #4**.

We look forward to providing you with excellent service.



**DME Program 1-877-275-7674**

### Puget Sound Workers' Compensation Trust

School district: \_\_\_\_\_

Claimant's name: \_\_\_\_\_

Claim number: \_\_\_\_\_

Injury Date: \_\_\_\_\_

**Notice to card holder:** If at a local provider, this card should be presented to the service provider to receive equipment or supplies for your injury. For information regarding our program or participating providers in your area, call Optum at **1-877-275-7674**.

**For provider:** Please call Optum at **1-877-275-7674**, **prompt #4**, for authorization to fill this injured worker's needs. Failure to do so may result in denied bills or delayed payment.

**Bill to:** Optum  
c/o Accounts Payable  
175 Kelsey Lane  
Tampa, FL 33619