



Welcome!



Krystalyn Gilman began as a Claims Specialist with PSWCT-UP on March 15, 2019.

Krystalyn has 10 years of customer service experience as a Registration Specialist assisting patients with medical documents and setting up claims or denial of benefits.



Paola Armendariz began as a Claims Specialist with PSWCT-UP on May 28, 2019.

Paola spent nearly 5 years as a Certified Medical Office Professional and is familiar with medical documents, document processing, and medical rules and regulations, including L&I Medical Aid rules.



Heidi Palmer began as Account Manager with PSWCT-UP on July 15, 2019.

Heidi is a former Senior Associate Underwriter with an extensive *(16+ years!)* background in Underwriting and Claims with several insurance companies.