

SOUND ADVICE

Pilot Districts Wanted for WCT NURSe

We want our Members to have the tools they need to minimize workers' compensation claims and associated costs, which is why we have partnered with Medcor to deliver WCT NURSe.

WCT NURSe is a workers' compensation telephonic injury assessment service providing districts and their injured workers 24/7 access to medical professionals that can help determine the most appropriate care for the individual. This service is a simple and effective way to address the challenges of managing work-related injuries by providing consistent treatment decisions and documentation of injuries, in addition to the prompt reporting of such injuries.

Currently, the Puget Sound Workers' Compensation Trust (PSWCT) is sourcing member districts to help us pilot this program. During the pilot stage, PSWCT will act as a resource to you and your staff to answer questions, deliver training, and update any internal processes or documentation as needed, while also using any feedback provided to improve the service and refine the onboarding procedure.

We invite all our Member Districts to review a [Claims Journal article](#) and a [Medcor case study](#) to outline the many benefits of using an injury triage service. If you are interested in being a pilot district or have further questions on the program, please reach out to your Account Managers, [Heidi Palmer](#) (top picture) and [Wendy Stephens](#) at (lower picture).

